

HEALTH AND SAFETY

STATEMENT OF INTENT

OUR COMMITMENT TO YOU

NEXT is committed to minimising the risk of injury or ill health to people. We expect you, and everyone at NEXT, at whatever level, to undertake your work safely.

NEXT accepts its moral and legal obligations to safeguard, so far as is reasonably practicable, the health and safety of its employees and anyone who may be affected by the acts or omissions of the Company and its employees.

// The pace of life at NEXT is fast and can be intense, the business is constantly changing and the rate of change increases every year. We think bigger and better and are always looking for new opportunities, but we understand that there is nothing we do that is worth anyone getting hurt for. If you're ever asked to do something you feel is dangerous, don't do it and speak up.

We expect you to operate in a way that ensures your own health and safety and that of your colleagues, our customers and others involved in making NEXT a success.

This means taking practical steps to ensure that what we do - our products, services and operations - do not pose an unacceptable risk to anyone affected by our business. Our Health and Safety Framework Document gives further details of many of the things we do to ensure that our rules and working practices are in place to help keep you and others safe.



Lord Wolfson of Aspley Guise
Chief Executive

Manage Risk

The business is constantly changing and we learn new things about our operation every year. So we are always looking for better and more effective ways of maintaining a healthy and safe place to work and shop, and which supports the health and safety of our colleagues and customers.

Our safety systems are designed to manage real risks, not tick boxes. The success of our health and safety programmes are judged not just by our accident records, it is also about the preventative actions we take and the way we behave. We require health and safety controls to be carefully considered, applied where needed, followed consistently and managed effectively.

We understand that in our business there will always be some risks that cannot be completely removed and which rely on the good decisions and compliance of people to ensure the continued health and safety of our colleagues and customers.

Health & Safety Communication

Our aim is to make our health and safety communication clear, consistent and designed to engage people.

We aim to ensure that all our teams, or their representatives, are consulted about health and safety matters, designs or processes that may affect them. Our training and induction procedures aim to give our teams the knowledge and encouragement to enable them to improve their health at work.

Taking Responsibility

Safety is everyone's responsibility. Those who create risks must manage them. That means it is your responsibility to ensure the way you work and behave doesn't risk harming yourself or other people.

Managers must provide health and safety leadership and empower their teams to speak up about any health or safety concerns. We aim to ensure that nobody's health or safety is compromised to achieve other objectives. Our health and safety management system is designed not just to meet our legal obligations, but also embrace the spirit of health and safety law, codes of practice and other relevant standards.

Working Safely & Supporting a Healthy Workplace

We aim to give our people the support, skills, knowledge and experience to do their jobs in a healthy and safe way.

We also expect them to identify and manage risk appropriately. Across all departments, comprehensive and competent health and safety advice, policies, training and guidelines are in place and easily available to our people. NEXT will not knowingly engage with a product or service supplier that has an unacceptable health and safety performance which may adversely impact NEXT or the health and safety of our employees, customers or visitors.